



enterior Domestic Preparedness







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EDINESTIC PREPARE



National Emergency Response and Recovery Training Center

CONSORY



Over 2,942,265 First Responders Trained Since 1998

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from left to right: Forrest Wieder, Dr. Van Romero, Dr. Karl Kim, Al Davis, Jeff Mayne, Lee Sikes, and Tony Russell



### **Message from the Chairman**



Once again, I am exceedingly proud to provide you with the Annual Report of the National Domestic Preparedness Consortium (NDPC), the Nation's premier training provider for first and other responders. The NDPC continues to be a purposeful, productive and proud training partner of the Department of Homeland Security's Federal Emergency Management Agency (DHS/FEMA).

As we look back on 2018, I believe we will recall it as one of the most catastrophic and challenging years in recent history as it relates to the broad range of natural disasters that occurred. The combination of hurricanes, volcanic eruptions, wildfires and floods tested the resilience of state, local, tribal and territorial jurisdictions.

Adding to the aforementioned challenges, were the continued spate of school shootings that served to further test our preparedness. Collectively, these incidents underscored the need for relevant training, exercises and an emphasis on a "culture of preparedness" that has been the mantra of the NDPC and as articulated in the DHS/FEMA Strategic Plan. Our hearts, prayers and offers of assistance continue to be extended to those individuals and families who have been adversely impacted by these unfortunate life changing events.

Amid all the chaos, uncertainty and ambiguity that comes with these tests and challenges, the NDPC celebrated 20 years of legislatively recognized existence in September 2018. More importantly, the NDPC has served nearly 3,000,000 training participants. These noteworthy accomplishments are the result of a collaborative team effort consisting of state, local, tribal and territorial leadership and training points of contact; the various national first and other responder and emergency management organizations; each individual training participant; our talented SME/ instructor cadre and support staff; and our DHS/FEMA partners. We SALUTE and THANK all of you for your continuous support and partnership!

As we hopefully and realistically look ahead to 2019, let us not forget the lessons learned from the past year. Working together with a sense of urgency, we must address those issues that tested our resilience and collective resolve.

On behalf of every organizational member of the NDPC, we look forward to seeing you as we continue to engage our various stakeholders in our travels during the coming year.

Sincerely,

Al Davis Colonel, U.S. Marine Corps (Retired) Chairman

## **NDPC** Mission, Vision and Values

The National Domestic Preparedness Consortium is sponsored through the Department of Homeland Security/FEMA National Preparedness Directorate. It is the principal means through which the Directorate identifies, develops, tests, and delivers training to state and local emergency responders.

Since being established by congress in 1998, the NDPC's impact on national preparedness has been substantial. The NDPC has conducted training in all 50 states and each U.S. territory. This training has benefited more than 2,942,265 people since 1998. This year the consortium trained 192,370 emergency responders from state, local, territorial and tribal government agencies. The consortium applies its expertise in academics, curriculum development, and instructional techniques to produce training programs that address the most urgent needs of the emergency response community.

The mission of the NDPC is to enhance the preparedness of federal, state, local, territorial and tribal emergency responders/ first receivers and teams, including non-governmental organizations and the private sector, to reduce the Nation's vulnerability to incidents involving weapons of mass destruction, terrorism, and all-hazard high-consequence events by developing, delivering, and assessing plans, training, technical assistance, and exercises.

The vision of the NDPC is to remain recognized as a professional alliance of premier national institutions and organizations whose work increases the Nation's preparedness, safety, and security through teaching, training, exercises, technical assistance, and research.

#### Values

#### Integrity

We hold ourselves to the highest standards of professional ethical behavior.

#### Service

We devote ourselves to ensuring that America's preparedness needs are met in a responsible manner.







#### Excellence

We constantly and consistently strive to exceed all expectations.

**FEMA** 

**Teamwork** We believe that the best results are achieved through collaborative efforts.





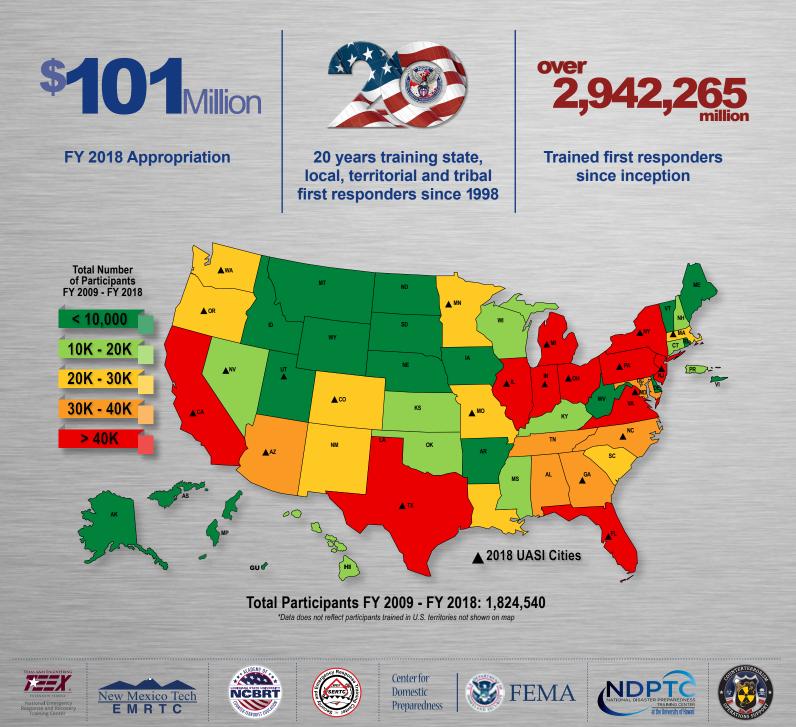


## NDPC's FY 2018 Appropriation

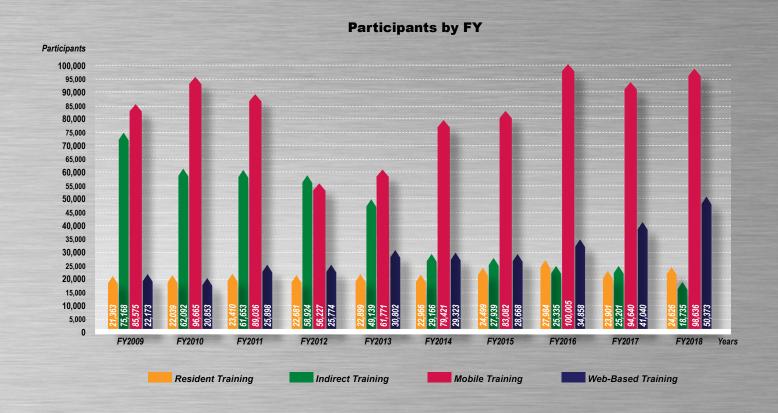
### Establishment. 6 USC 1102.

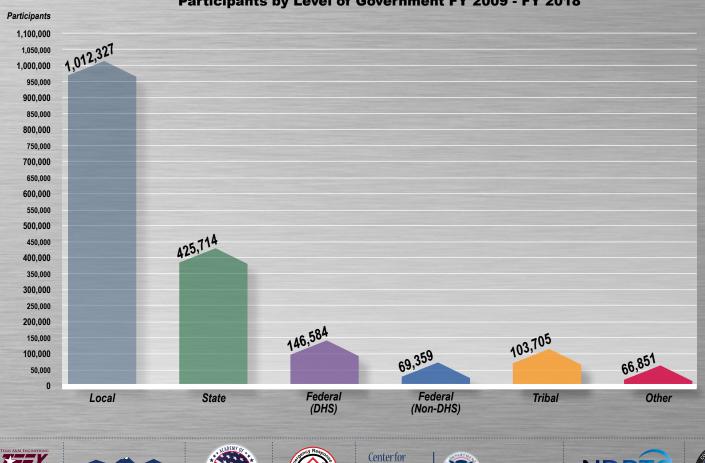
The National Domestic Preparedness Consortium duties as established and authorized are to identify, develop, test and deliver training to state, local, territorial and tribal emergency response providers; provide on-site and mobile training at the awareness, performance and management and planning levels; and facilitate the delivery of training by the training partners of the Department of Homeland Security.

The FY 2018 appropriation of \$101,000,000 allows the NDPC to make communities resilient to disasters.



## **Participants Trained in the Last 10 Years**





#### Participants by Level of Government FY 2009 - FY 2018







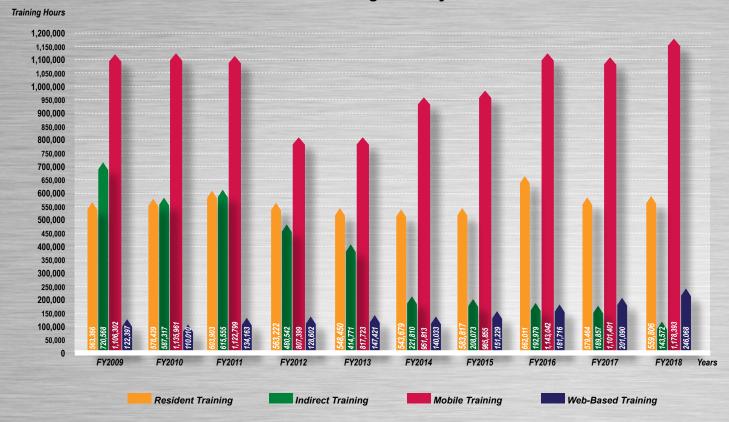


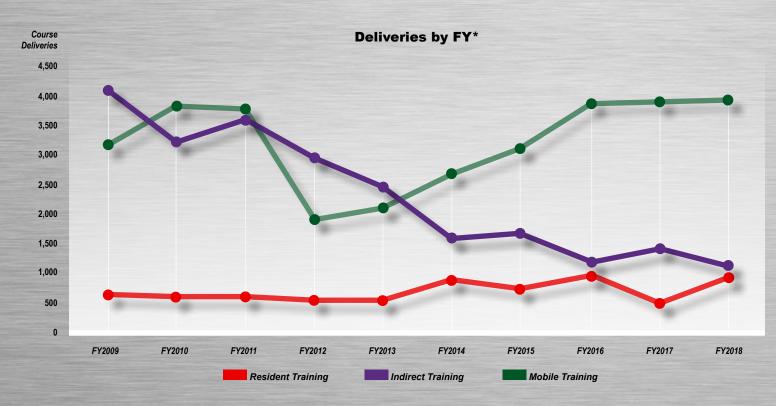


## **Training Mode of Delivery**

4

**Training Hours by FY** 





\*Includes only Instructor-Led training; self paced wed-based completions do not impact delivery counts.



## **Participants by Discipline**

#### Participants by Discipline FY 2009 - FY 2018

DHS Disciplines	Total
Animal Emergency Services	738
Agricultural Safety	1,721
Citizen/Community Volunteer	12,106
Emergency Management	117,390
Emergency Medical Services	139,479
Fire Service	241,127
Govermental Administrative	40,802
Healthcare	126,925
Hazardous Materials	25,365
Information Technology	17,739
Law Enforcement	777,916
Other	160,148
Public Health	51,265
Public Safety Communications	14,007
Private Sector / Corporate Security and Safety Professionals	47,038
Public Works	33,572
Search & Rescue	8,436
Transportation Security	8,746
Total	1,824,540

#### **Subject Matter Expert Instructors**

















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## NDPC Focuses on School Safety Trimining

he NDPC is increasing campus and school safety through its diverse cadre of training. Realizing the importance and ever changing challenges in school safety, several NDPC members are offering existing training to schools, customizing existing courses to better suit school needs or developing new training to address specific threats schools face.

LSU NCBRT/Academy of Counter-Terrorist Education (LSU NCBRT/ACE) began offering a new customized version of the "Campus Emergencies Prevention, Response, and Recovery" course in 2018. The customized version of the course is reduced from 16 hours to eight hours and focuses on active shooter incidents occurring on any type of campus.

Both are integrated classes designed for school administrators, emergency medical services, emergency managers, fire services, governmental administrators, hazardous materials personnel, local healthcare administrators, law enforcement, public health, public safety communications, public works, campus security officers and school resource officers. LSU NCBRT/ACE trained 1,270 participants in the campus emergencies classes during fiscal year 2018.

LSU NCBRT/ACE also has three school safety courses currently in development, "Active Threat on Campuses: Protective Measures and Response," "Campus Active Shooter Integrated Response," and "Surviving an Active Shooter: Run, Hide, Fight." These courses aim to increase preparedness among non-traditional responders by teaching and practicing exercises in direct threat care, the Run, Hide, Fight paradigm, barricading rooms, room breaching and more alongside trained law enforcement personnel.

In 2018, New Mexico Tech (NMT) provided communities across the country with the training they need to keep their schools safe by conducting deliveries of the "Understanding and Planning for School Bombing Incidents" course across multiple states. One highlight of this effort was the training provided to the Magnolia Independent School District in Houston, Texas. This training brought together law enforcement officers and school staff to discuss bombing prevention and response strategies as a unified effort. With over 130 participants, the partnership between NMT and the staff at the Transportation Security Administration (TSA) helped to make this successful training delivery possible. NMT hopes to continue working with agencies such as the TSA to provide valuable training to school communities across the Nation.

Such training would not be as valuable if it did not address a variety of safety issues that schools could potentially face. Although it may not immediately come to mind, school safety can also include hazardous materials incident training. School safety for hazardous materials responders may mean shelter in place, lockdown, evacuation or simple notification. Incidents of hazardous materials on a school campus can be caused by hazardous materials transported by road or rail, an unknown package sent to a school administration office or products used by janitorial staff or chemistry class. These factors can have a major impact on safety if the responders do not have the knowledge, skills and abilities to analyze the incident, identify the commodity and act responsibly for the safety of our schools.

Specialized training on the recognition and identification of hazardous materials, proper training on the use of personal protective equipment specific for use in this type of event and the ability to wisely and safely make decisions are learned at specialized training facilities. The Security and Emergency Response Training Center (SERTC) of Pueblo, CO, has offered this high level of training to our Nation's first responders since 1985. in 2018, SERTC trained 1,206 students on hazardous materials response to surface transportation.

These are only a few examples of how the NDPC is promoting school safety. With courses on response to active shooters, mass casualty incidents, complex coordinated attacks, hazardous materials, explosives, food safety incidents, biological incidents, natural disasters, radiological incidents and much more, the NDPC is a valuable resource for schools across the Nation.



















## NDPC Training Aided Numer us Impacted by Natural Disasters

The NDPC has provided training that has helped the most affected areas of last year's natural disasters to prepare for, respond to and recover from the impact of such disasters. Whether preparing responders, the healthcare community or public information officers; customizing training to meet individual needs of small island territories; or training responders prior to deployment after recent disasters; the NDPC met the needs of the Nation during a demanding year.

The Texas A&M Engineering Extension Service, National Emergency Response and Recovery Training Center (TEEX/NERRTC), conducted 302 course deliveries to 7,810 participants in Texas, Florida, North Carolina, South Carolina, Puerto Rico and the U.S. Virgin Islands. The training focused on subjects that directly or indirectly help jurisdictions prepare for, respond to, and recover from the impacts of the recent hurricane events.

In the Carolinas, TEEX/NERRTC delivered 48 classes to 1,178 participants. In addition, 158 classes were delivered to 4,209 participants in Texas; 83 classes were delivered to 2,048 participants in Florida; and 7 classes were delivered to 219 participants in Puerto Rico. These courses cover a multitude of areas relating to disaster management, including emergency operations center procedures, preparedness for hospitals and healthcare organizations, critical infrastructure protection, search and rescue, preparedness for senior officials, public information officer training, pediatric disaster response, and hazardous material response.

Uniquely equipped to provide natural disaster response training to small islands, the Natural Disaster Preparedness Training Center (NDPTC) also made a big difference providing customized preparedness, response and recovery training in Puerto Rico, Guam and the Northern Marianas Islands which were all impacted this year. Following Typhoon Dolphin in 2015, NDPTC worked with Pacific territories, the National Weather Service and the Joint Typhoon Warning Center to customize the existing "Hurricane Awareness" course for the eastern Pacific where naming conventions, monitoring and warning processes differ from the Atlantic, Eastern and Central Pacific. NDPTC was able to pilot the course in Guam and the Northern Marianas Islands before Typhoon Mangkhut impacted the islands.

NDPTC has also continued to support recovery efforts across the U.S. with deliveries of "Community Planning for Disaster Recovery" and "Planning for Disaster Debris Management" courses along with a number of relevant hazard-specific courses. In particular, NDPTC partnered with Puerto Rico Emergency Management Agency, Puerto Rico SeaGrant, the Senate of Puerto Rico and the Puerto Rico Department of Natural Resources and Environment to deliver courses in the San Juan area to individuals who could disseminate the knowledge, skills and abilities to remote communities of the island.

In just one more example of the NDPC's success, the Center for Domestic Preparedness demonstrated its ability to provide on-demand training with the delivery of its first Expeditionary Training at the Westin Atlanta Airport Hotel in Atlanta, Georgia September 19-23, 2018. The CDP's newly developed Expeditionary Training consists of condensed, hazard-specific modules which provided unique training to FEMA responders who were deployed as a result of Hurricane Florence's impact on the East Coast.

Many responders recommended making the Expeditionary Training mandatory

for individuals responding to any disaster. This rapid response training concept supports the FEMA Administrator's initiative of providing federal, state, local, tribal and territorial responders with expedited training to minimize capability gaps and ready the Nation for catastrophic disasters. During the five days, the CDP delivered eight iterations for 455 course completions.









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HURRICANE

EVACUATION

ROUTE

## **NDPC Training Partners**

Center for Domestic Preparedness

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#### Center for Domestic Preparedness

The Center for Domestic Preparedness (CDP) is committed to having an emergency response community prepared for and capable of responding to all-hazards events.

The CDP identifies, develops, tests, and delivers training to state, local, and tribal emergency response providers.

We provide on-site and mobile training at the performance, management, and planning levels.

At the Chemical, Ordnance, Biological and Radiological Training Facility (COBRATF), the CDP offers the only program in the nation featuring civilian training exercises in a true toxic environment, using chemical agents and biological materials.

The Noble Training Facility (NTF) is the only hospital facility in the United States dedicated solely to training hospital and healthcare professionals in disaster preparedness and response.

The Advanced Responder Training Complex (ARTC) offers a crosssection of environments found in any community throughout the nation. The complex provides responders with a realistic training environment to exercise the skills acquired during training.



#### Energetic Materials Research and Testing Center

For many years New Mexico Tech/ EMRTC has been committed to developing and improving its training opportunities to better prepare communities across the United States to prevent and respond to terrorist incidents involving explosives.

This commitment is especially important when considering the advancement in tactics and technologies available to terrorists, which continually change the threat landscape. One such emerging trend New Mexico Tech/EMRTC has observed is the use of Unmanned Aerial Systems (UAS) or drones to carry out bombings by terrorists overseas as well as the nefarious use of these technologies domestically.

In order to prevent and respond to such attacks, New Mexico Tech/ EMRTC has been incorporating comprehensive UAS threat studies into its Incident Response to Terrorist Bombings (IRTB) and Prevention of and Response to Suicide Bombing Incidents (PRSBI) courses.

This commitment to research and knowledge of the changing threat environment is New Mexico Tech/ EMRTC's blueprint for the future in its efforts to keep our communities and first responders safe.



#### LSU NCBRT/Academy of Counter-Terrorist Education

LSU NCBRT/ACE influences, develops and delivers specialized training and education, providing the skills necessary to prepare for and respond to complex threats and highconsequence events.

Through the development and delivery of innovative and dynamic training to counter evolving threats to human safety, security and critical infrastructure, LSU NCBRT/ACE provides courses that are fluid and can adapt to the changing world. Our focus is prioritizing evolving training and educational needs of the law enforcement community, training to prevent and respond to biological weapons and safety and response to terrorist actions that threaten our food sources.

LSU NCBRT/ACE relies on our ability to identify, develop, test, and deliver mobile training to state, local, territorial and tribal emergency responders. The outcome of our success is the development and delivery of awareness, performance and management level courses to the responder community.

Our center employs subject matter experts throughout the country to maintain a responsive, relevant and recognized training program and supporting infrastructure and is recognized as a national leader in the areas of law enforcement, biological incident response and food safety response training.









Center for Domestic Preparedness













National Emergency Response and Recovery Training Center

#### National Emergency Response and Recovery Training Center

"America's first line of defense in the aftermath of any terrorist attack is its first responder community – police officers, firefighters, emergency medical providers, public works personnel and emergency management officials" (Emergency Preparedness and Response: The National Strategy for Homeland Security). But in a catastrophic disaster like a hurricane, the whole community becomes responders, relying on each other in the immediate aftermath as well as the long term recovery.

In 2017, Hurricane Harvey in Texas, along with Hurricanes Irma and Maria in Florida and Puerto Rico, left widespread destruction that challenged the nation's ability to effectively respond and recover, said Al Davis, Deputy Director of the Texas A&M Engineering Extension Service and current chairman of the NDPC.

"The frequency and number of last year's disasters caused NERRTC to re-evaluate its focus on recovery activities in Texas and across the nation," he added. "NERRTC has begun collaborating with state and local partners and The Texas A&M University System, NDPC, and federal partners to develop recovery-focused courses that can be deployed as just-in-time-training for jurisdictions in the aftermath of disasters. The training will focus on assisting jurisdictions in understanding and working through the state and federal disaster recovery process for public assistance.

NERRTC was established in 1998 to enhance the capabilities of emergency responders and local officials to prepare for, respond to, and recover from catastrophic events resulting from natural events, man-made accidents, or terrorist attacks. In continuing to carry out its founding intent NERRTC has expanded and evolved along with the growing needs of our responder communities and has, since inception, provided training for more than 710,000 participants in more than 10,000 jurisdictions in all 50 states, U.S. territories, and the District of Columbia.



#### National Nuclear Security Administration/ CTOS-Center for Radiological/Nuclear Training

Counterterrorism Operations Support (CTOS)-Center for Radiological/Nuclear training program located at the Nevada National Security Site (NNSS) is the consortium's lead partner for Radiological/Nuclear Weapons of Mass Destruction terrorism training. A founding member of the NDPC, CTOS has proudly trained First Responders since its inception in 1998. The NNSA/CTOS mission is to develop and deliver the most realistic and highest quality training in support of Homeland Security using our extensive radiological expertise with the unique assets of the NNSS. CTOS is the nation's premier weapons of mass destruction (WMD) radiological/nuclear training center.

CTOS conducts realistic hands-on training using actual radioactive material through Mobile Training Teams across the United States and territories. We also offer training at the NNSS, formerly the Nevada Test Site located 65 miles northwest of Las Vegas, Nevada.

Recently, CTOS launched its first Management level course: Radiological Support Specialist Training (MGT-455). MGT-455 trains radiological specialist to become candidates for the position of Radiological Operations Support Specialist (ROSS). A ROSS is a State and local Subject Matter Expert tasked with identifying and providing critical information pertaining to radiological or nuclear incidents to responders, key leaders, and decision makers in an Incident Command System environment. The ROSS will assist the Incident Commander and key leaders by making the technical aspects of a coordinated response clear and understandable to all State and local stakeholders.









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#### National Disaster Preparedness Training Center

NDPTC contributes to ensuring that our communities are better prepared and more able to respond to and recover from natural disasters by developing and delivering training course that address natural hazard and disaster preparedness.

NDPTC training focuses on natural hazards, coastal communities, and the special needs and opportunities of islands and territories. We are fully committed to working collaboratively with partners, stakeholders, and communities in order to be an engaged, agile, responsive, and trusted resource. As a result of feedback following recent natural hazards, NDPTC is developing several courses targeted to those unique needs, including Evacuation Planning, Tropical Cyclones and Typhoons, and Coastal Hazard Assessment and Planning Tools.

With a focus on "communities of practice" across the different sectors of emergency management, law enforcement, fire, emergency medical services, public works, urban planning, other related fields, and the whole community, the NDPTC addresses not just workforce and continuing education needs but also strives to embed training assets within formal academic programs thereby enhancing career and educational opportunities for those working in homeland security and emergency management.



#### Security and Emergency Response Training Center

Security and Emergency Response Training Center (SERTC) is a state-of-the-art training facility located near Pueblo, Colorado Specializing in Hazardous Materials and Weapons of Mass Destruction responses for all forms of surface transportation. Since 1985, SERTC has been operated by the Transportation Technology Center, Inc. (TTCI), a subsidiary of the Association of American Railroads. Since inception, SERTC has trained more than 70,000 students worldwide. We provide high-level, state-of-the-art training for our students. SERTC training includes a high percentage of hands-on work, which students conduct on actual transportation equipment, similar to what they will encounter in the field. SERTC has the largest collection of full-size rail cars to be used as training aids in the United States.

According to news reports, the 2018 hurricane season is the most active season recorded to date. Overturned, damaged, and leaking hazmat containers can quickly take a resource intense natural disaster, and add an entirely new layer of danger into the mix. This season has proven why the course offerings available at the Security & Emergency Response Training Center are invaluable to the first responder community. Overturned trains put the skills and knowledge obtained by students attending the various SERTC training courses to the test, allowing them to apply their training to real-world disasters.

In addition, SERTC will continue to be the leader in Hazardous Materials Response to Surface Transportation training and is proud to continue offering an expanded catalogue of both on-campus and remote delivery training courses.









Center for Domestic Preparedness







# New and Updated Courses in FY 2018











Center for Domestic Preparedness







## over 190 current course portfolio

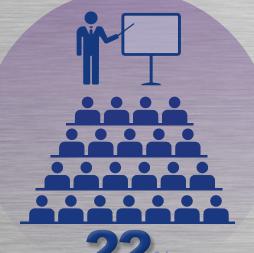
The NDPC seven members' core competencies span the entrire homeland security enterprise domain.



Individuals trained in FY 2018



Number training hours for FY2018



of NDPC participants completed **RESIDENT TRAINING** in FY 2018 \*data does not include indirect or web-based training participants

















## **Participants Trained by NDPC Partner**

NDPC Training by Partner FY 2018								
	Resident Deliveries	Indirect Deliveries	Mobile Deliveries	Web-Based				
Center for Domestic Preparedness FEMA	14,764	9,043	27,357	N/A				
New Mexico Tech E M R T C	5,105	4,452	9,887	714				
NCBRAT NCCBRAT	N/A	3,038	13,874	3,128				
EXTENSION MENICE EXTENSION MENICE National Emergency Response and Recovery Training Center	580	727	34,174	38,473				
	3,083	1,475	8,021	8,058				
NTIONAL DISASTER PREPAREDNESS TRANNIS CENTER at the University of Konai	N/A	N/A	5,211	N/A				
The second secon	1,094	N/A	112	N/A				

National Training and Education Division (NTED) courses are delivered in the following formats: Resident – Instructor-led classroom training is provided at a training facility; Mobile – Also referred to as non-resident, mobile training can be performed by FEMA funded instructors at any location; Web-Based – Web-based or 'online' training is done via the internet and is often self-paced (no instructor); or Indirect – Indirect training includes training courses taught by instructors (non FEMA or training partner staff) that have completed a 'Train the Trainer' course.

















## NDPC by State/U.S.Territory FY 2009 - FY 2018

State/	Total	State/	Total	State/	Total
Territory	Trained	Territory	Trained	Territory	Trained
AA	57	IN	47,498	NV	18,135
AE	737	*INTL	4,123	NY	299,954
AK	5,553	KS	13,955	ОН	56,004
AL	38,923	KY	19,933	ОК	19,248
AP	451	LA	24,278	OR	21,411
AR	9,660	MA	20,796	PA	46,488
AS	2,408	MD	37,433	PR	11,842
AZ	35,579	ME	6,768	PW	11
CA	183,087	МН	3	RI	8,997
CO	21,973	MI	44,274	SC	28,814
СТ	13,719	MN	27,367	SD	2,541
DC	16,955	MO	24,884	TN	34,317
DE	3,737	MP	3,976	ТХ	134,567
FL	70,964	MS	17,300	UT	9,085
FM	20	МТ	5,625	VA	60,434
GA	37,565	NC	30,548	VI	9,308
GU	6,378	ND	5,911	VT	2,611
HI	17,827	NE	5,198	WA	28,401
IA	8,619	NH	10,806	WI	11,007
ID	5,226	NJ	71,659	WV	6,705
IL	85,578	NM	21,439	WY	6,270
*FEMA approved inte	ernational students trained o	domestically		Total	1,824,540



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## **Testimonials**

Today, responders from various disciplines must work together to respond to a myriad of emergencies including natural disasters, active shooters and complex coordinated attacks, among others. By responding together, the number of causalities can be reduced. This requires seamless coordination, which can only be accomplished by planning and training for such emergencies together. NDPC courses give responders the opportunity to train together, so they can work together during an emergency to save more lives.

It was great to see the incredible work they're doing. The Center is not important for just the City of Anniston (AL), but the entire country.

> Senator Doug Jones, (D-AL) United States Senate

I am part of a Tactical Dispatch Team and have been involved in several call outs and training scenarios since this class. Each incident was easier to plan, implement and run successfully due to the training I received. One particular incident was an officer involved shooting that I went to the scene for. I was utilized in the SWAT Van as a communications coordinator and made several operational decisions that made things smoother. I found utilizing resources more tactfully and not to use them up all at once very beneficial.

> James Giles Shift Supervisor Suncomm 911 Communications - Yakima Yakima, WA



We have used this course to drive discussions with our law enforcement partners. We are working to have common sampling procedures.

> Karl Rosette Fire Training Officer Las Vegas Fire and Rescue Las Vegas, NV

I had the opportunity to take the EMRA/HERO course last year. It was my first experience at the CDP and I was so impressed with the facilities, training, and instructors that I made it my goal to bring a group of our students back for further training. The HERT course was an amazing opportunity for all of us to start or continue our development as healthcare leaders in disaster response.

> Jeremy White, DO/PHD Edward Via College of Osteopathic Medicine Auburn, Alabama















This was exactly the type of course I was looking for to help us prepare for an active shooter/ hostile event. We routinely prepare for large events and train annually in active shooter response, but it has always been just our PD, it did not involve other emergency service disciplines. We need to coordinate our PD response with other emergency service agencies. Any such incident will require a coordinated response from all emergency service disciplines. I recommended this course to my counterparts in the FD and EMS and am looking to integrate them into our training for and response to such incidents.

> Christopher Battiloro Police Captain Westfield Police Department Westfield, NJ

Taking the Instructor Training Course back in Texas would have been completely law enforcement-specific, but here at the CDP I'm in a class with firefighters, EMTs and city planners. It really gives me a unique opportunity to see things from other perspectives outside of law enforcement.

> Jason Henson, Montgomery County Sheriff's Office SWAT Team Conroe, Texas



This class was educational beyond belief. The onsite classwork and seeing the effects of energetic materials in person was incredibly valuable. The instructors were true subject matter experts who provided significant insight to real world events and concerns. I feel all responders should be required to attend a class here at least once in their careers. The education is essential to the protection of ourselves as responders and the people we serve. It truly opened my eyes and will make me a better responder.

> Brand Winger from Saint Paul, Minnesota Minnesota Homeland Security Emergency Management



I attended the course this time last year. It was a very informative course. All of the instructors are very knowledgeable of what they teach. The hands-on portion out at the range really helped to understand the use of materials used to make explosive devices. The course was easy to follow. The test was easy to take, as long as you were paying attention in class. When I got back I made sure to tell all of my coworkers about the course and how much I learned. To this day 1year after taking the course I still tell people about it.

> Theresa Allison from Portage, Indiana Elite Ambulance

It was the greatest learning experience I have ever been taught I came out that class knowing what to look for in my community and schools etc. This program is really well taught and opened up my mind to so much that goes on right in our own surroundings.

Sylvia Rodriguez from Hobart, Indiana Northwest Ambulance Services



















I attended the MGT-314 class at the beginning of August. When I returned to Corpus Christi mid August, I had little idea that Hurricane Harvey was close to happening. The short story is that I was given the opportunity to serve as the incident commander for 4 days in a city that had been struck directly by a Cat 4 hurricane and was experiencing a once in a lifetime type event. I was able to draw on my experiences from 2 weeks prior at the MGT-314 class and 22 years on the job to help serve a city and its' citizens during the most catastrophic event they could remember. There can be no doubt that the MGT-314 is a critical piece of the training necessary to build well trained emergency and IMT personnel. I will recommend the class to all in my department. Thank you for the knowledge that all the instructors passed on during our class. Being able to pick their brains about different situations and experiences was invaluable. In short, what I am saying is "Thank you".

Georgia just wanted to thank you and your staff for an exceptional class, I have taken many classes over the past 33 years in the fire service, and your class was one of the best I have attended. I appreciate the way you and the other instructors approached the students, it made learning enjoyable. I learned a lot of information; I did not previously have any experience with rail cars other than the diagrams in my tech class.

> Troy A. Cosby Lieutenant Training Division

The "processes" in recovery planning that include a wide variety of stakeholders at state & local level. Also, understanding challenges we have to deal with when planning for longterm recovery. There are many windows of opportunities to explain on what we have already plannned by studying from past experience.

**FEMA** 

(6/7/18 CPDR @ Honolulu)







Jim DeVisser - Battalion Chief / Rescue Coordinator - Corpus Christi Fire Department



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Domestic

Preparedness

I had the opportunity to attend HERS in May of this year. Not even 3 months later I would be using the information and skills I learned in the class. On August 15th, Cobb County Fire and Emergency Services responded to a gasoline tanker that had been involved in a rollover. The driver reported the MC-406 was loaded with approx. 8400 gallons of gasoline. Our crews arrived and started the process of protecting the scene, storm drains, and suppressing vapors by laying a foam blanket. After my arrival 1 hour later on the HazMat rig, I was asked to be in on the plan for addressing the scene. That plan was led by the owners of the trucking company and involved taking the main tank valves off the bottom of the tank. After a few short meetings, I quickly figured out nobody had a safe and useable plan. I was assigned safety officer and immediately implemented a tactical plan that used the knowledge gained in your class. After many mechanical problems and 12 hours later, the fuel was successfully transferred to another tanker without incident. The success of this response is a direct result of the high quality training I received at your facility. I have already been recommending this class to others in the department, but now have a real world experience that was directly affected by the HERS class.

Thank You for the training and knowledge that you all are sharing,

Sean N. Cook Engineer/Sergeant Cobb County Fire and Emergency Services Hazardous Materials Team Marietta, GA, Station 8/C Presentation and discussion of mitigation and adaptation strategies. Discussing looking at consequences and further investigation of strategies. What are the underlying consequences of those strategies / decisions? It's important to look deeper. It's also important to collaborate amongst all interested groups.

(8/20/18 CAP @ Bradenton, FL)

We always come away with something better and that's the unique part about coming together with everybody like that because you share ideas and that's what best management practices do you come back with best you can do to offer back to your community.

> James Ray of Nassau County Emergency Management

Ability to understand and interpret NWS products. In the event of a hurricane I am responsible for distilling the multiple products into actionable info for local decision makers. This greatly increased my abilities.

(8/10 Hurricane @ Winter Park, FL)

Learning about the VERY MANY detailed aspects that contribute to the big picture was very eyeopening. Definitely pointed me in directions of much more research I'd like to do in order to maximize my ability to constructively contribute during events.

(8/20/18 CAP @ Bradenton, FL)



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